

How to use the 'Aizu Gurutto Card'

Using on Trains or Busses:

While using in the service area's trains or busses, show your physical card or smartphone screen to the driver when you get on.

Terms of Use

- Separate payment is required outside of the card usage area (trains/busses.)
- You must purchase a separate ticket for Express or Reserved seats.

Using at stores:

Shopping or at a restaurant:



Present your card upon ordering, or before payment.



Using at accomodations:

Inform the Accomodations you will be using the card when making a reservation, then present your card at check-in. (Discount cannot be used when booking through a travel company. Only usable when booking directly. Cannot be used with other discounts/coupons.)

Using at sight-seeing places or any other location:



Present your card before payment.

Scan here for a list of participating stores.



Show both sides of the paper ticket.



Paper Ticket: How to buy an Aizu Gurutto Card:

You can buy an Aizu Gurutto Card directly, or you can buy a voucher from a convenience store ticket machine or travel agency counter and exchange it for a card.

Aizu Gurutto Card Sales Locations

JR East Japan Ticket Counter

- Aizu-Wakamatsu Station • Kitakata Station • Aizu-Bange Station
- Koriyama Station (card can be used from Inawashiro Station)

Aizu Bus Ticket Counter

- Aizu-Wakamatsu Station Bus Terminal • Aizu-Wakamatsu Station Tourist Information Centre
- Kitakata Sales Office • Bange Sales Office • Inawashiro Sales Office

Other

- Higashiyama Tourism Association • Nanukamachi Station 'Station Café' • Aizu Travel Service
- Active Resorts Urabandai • Urabandai Lake Resort • Urabandai Kogen Hotel • Bandai Hibara Kohan Hotel
- Kyukamura Urabandai • Urabandai Tourism Association • Aizu Astraea Hotels (Minamiaizu)



Aizu Gurutto Card Voucher Sales Locations

(Caution) You cannot use the voucher as is. You must exchange it for a Card at a 'Card Exchange Location'

- JR East Major Stations Ticket Offices • Lawson/MiniStop Ticket Terminals (Loppi) • FamilyMart Ticket Terminals
- 7-Eleven Ticket Terminals • Kinki Nippon Tourist • Tobu Top Tours • Nippon Travel Agency

Aizu Gurutto Card Voucher Exchange Locations

Card Sales Location At 'Aizu Gurutto Card Sales Locations' listed above, you may also exchange vouchers for cards. You can exchange the vouchers at the following locations as well.

JR East Japan Ticket Counter

- Koriyama Station • Inawashiro Station

※For people using the Tohoku Shinkansen, you can exchange your voucher at the transfer gate to the Banetsu West Line at Koriyama Station.

※The Gurutto Card can be used from Inawashiro Station, so customers must buy a separate ticket to ride from Koriyama to Inawashiro Station.

※You can only exchange your voucher at Inawashiro Station. You cannot buy a card directly from there. If you want to use the Aizu Gurutto Card from Inawashiro Station, it is more convenient to buy it from Koriyama Station.

Aizu Railway Ticket Counter

- Nishi-Wakamatsu Station • Ashinomaki-Onsen Station
- Yunokami-Onsen Station • Aizu-Shimogo Station
- Aizu-Tajima Station

※For those using the Gurutto Card from an Aizu Railway Station, please prepare an exchange voucher ahead of time, and exchange it for a Card at a Voucher Exchange Station.

※The Ticket Counter time may not be the same as the service hours for Voucher Exchange. We recommend using the digital ticket as it is available 24hours.



Precautions

- When the Card is purchased or exchanged, the usage start date will be stamped on the back.
- The Card cannot be refunded after it has been received. For refunds for Vouchers, please contact the place where you purchased the voucher. Vouchers bought at convenience store ticket terminals are non-refundable.
- Cards can be refunded until the day before they are validated.
- Please note that locations where vouchers and Cards are sold or exchanged may be subject to change.



Travel Around and Around Aizu with this Discount Entertainment-Pass!

JR Banetsu West Line/ Tadami Line Aizu Railway Line Aizu Bus

Adult Card Price ¥2,720 Child ¥1,360

Period of Use: Two Consecutive Days

Usage Area: See the map inside ▶▶▶

Perks! 1

2-Day Free Pass for Trains/Busses in Aizu

Just show it on your phone screen!



TOHOKU MaaS



SamuraiMaaS



※'Aizu Gurutto Card' is available for use on your smartphone as a digital ticket (TOHOKU MaaS or SamuraiMaas) or as a paper ticket.



For information on how to purchase a paper ticket, please check the back

Buy a digital ticket anytime anywhere on your smartphone!



Go with your phone: A North-Eastern Japan Trip

TOHOKU MaaS

Inquiries:
Tabi-CONNECT Support Centre
Hours: 9:00-17:00
If you have any problems, please contact us using the form.
URL: <https://maas-portal.com/tohoku/contact>



Aizu Travel and Life

Samurai.MaaS

SamuraiMaaS

Inquiries:
Aizu SamuraiMaaS Project Association Office
samurai.maas@gmail.com



Perks! 2

Local Discounts

More than 130 stores!

(Discounts on sightseeing, accomodations, restaurants, souvenir shops etc.)

Show your card at participating sightseeing spots, restaurants etc, and receive a discount

Look for this sticker at participating stores!



Scan here for a list of participating stores.



Timetable

JR Banetsu West Line/ Tadami Line



Aizu Railway Line



Aizu Bus



Inquiries

For more information!



Aizu Card Management Association

(Aizu-Wakamatsu Tourism Bureau Tourism Division TEL. 0242-23-8000)

(Aizu-Wakamatsu City Tourism Division TEL. 0242-39-1251 Closed Weekends and Holidays)

Homepage: <https://www.aizukanko.com/kk/aizucard/en/>

Inquiries about transportation:

JR East Japan Question Centre TEL. 050-2016-1600

Aizu Railway TEL. 0242-28-5885

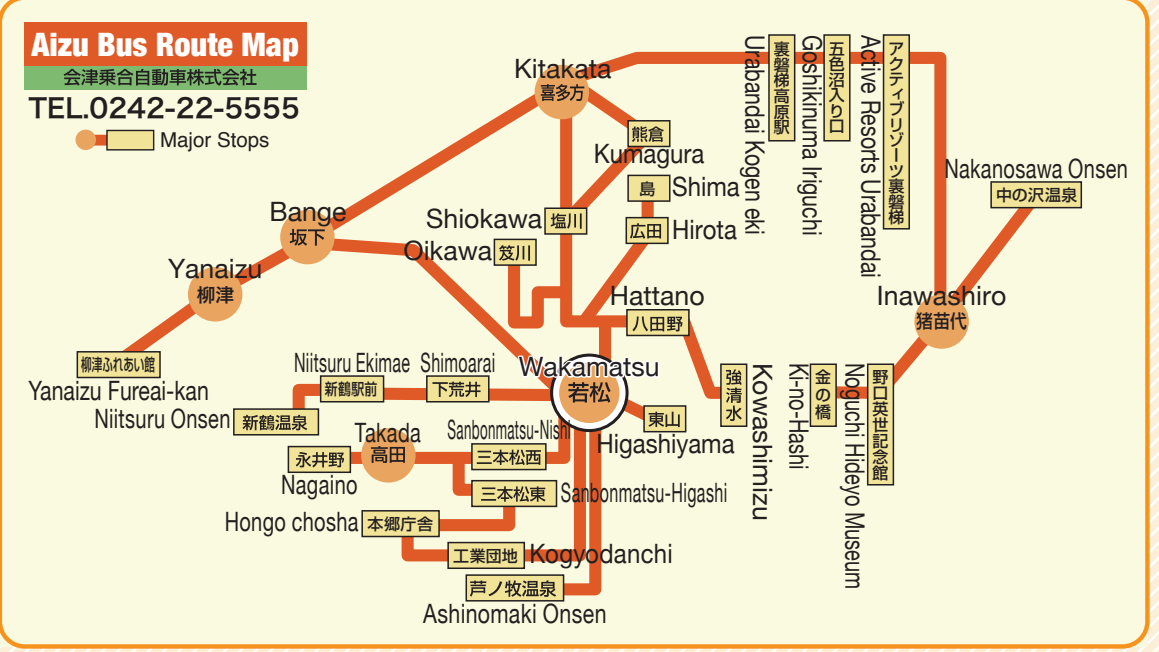
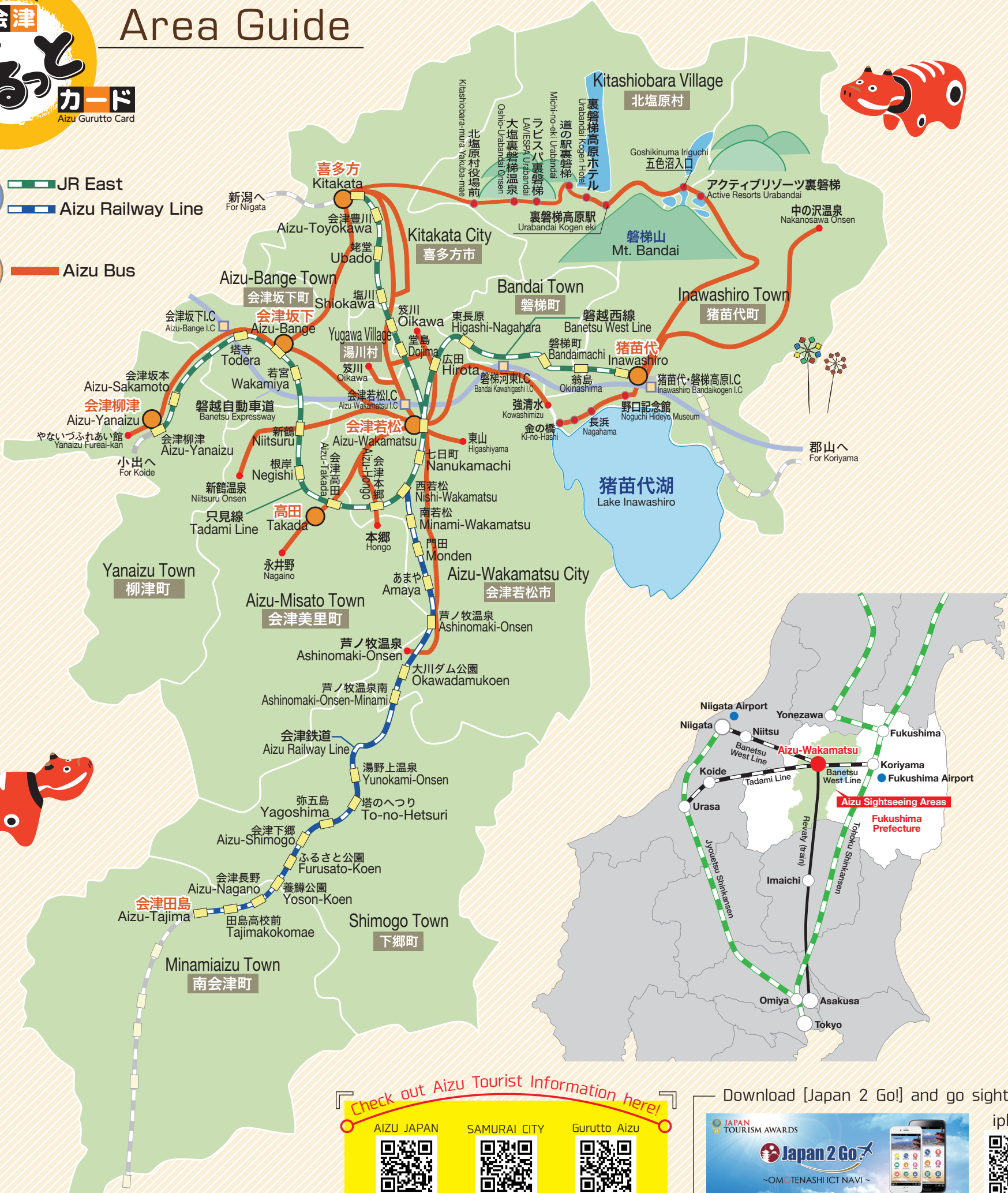
Aizu Bus Co., LTD Wakamatsu Office

(incl. Haikara-san/Akabe) TEL. 0242-22-5555



Area Guide

- Trains**
- JR East
 - Aizu Railway Line
- Bus**
- Aizu Bus

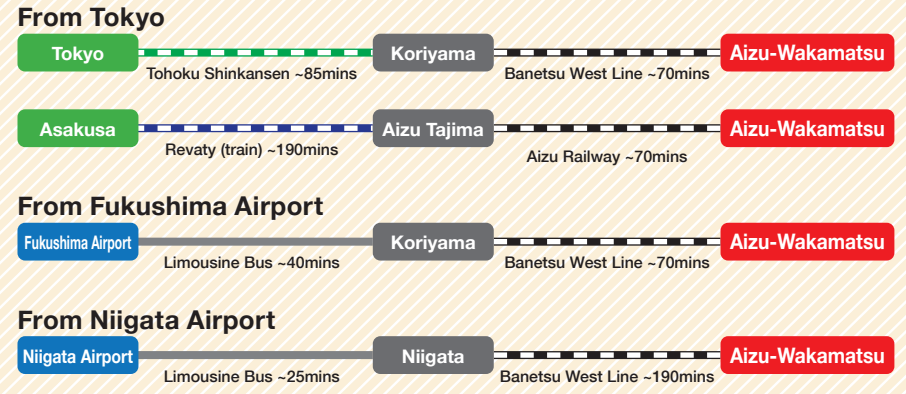


Sightseeing Bus Route Map

Town Bus Haikara-san Town Bus Akabe



Access to Aizu



Gurutto Card cannot be used on Highway Busses

Check out Aizu Tourist Information here!

Download [Japan 2 Go] and go sightseeing in Aizu!